



October 20, 2014

Dirk R. Love  
Shiawassee County Community Mental Health Authority  
1555 Industrial Drive  
Owosso, MI 48867

Dear Mr. Love:

It is my pleasure to inform you that Shiawassee County Community Mental Health Authority has been accredited by CARF International for a period of three years for the following programs:

Assertive Community Treatment: Mental Health (Adults)  
Assessment and Referral: Integrated DD/Mental Health (Adults)  
Assessment and Referral: Integrated DD/Mental Health (Children and Adolescents)  
Case Management/Services Coordination: Integrated DD/Mental Health (Adults)  
Case Management/Services Coordination: Integrated DD/Mental Health (Children and Adolescents)  
Crisis Intervention: Integrated DD/Mental Health (Adults)  
Crisis Intervention: Integrated DD/Mental Health (Children and Adolescents)  
Intensive Family-Based Services: Mental Health (Children and Adolescents)  
Outpatient Treatment: Integrated DD/Mental Health (Adults)  
Outpatient Treatment: Integrated DD/Mental Health (Children and Adolescents)

*Governance Standards Applied*

This accreditation will extend through November 2017. This achievement is an indication of your organization's dedication and commitment to improving the quality of the lives of the persons served. Services, personnel, and documentation clearly indicate an established pattern of practice excellence.

Your organization should take pride in achieving this high level of accreditation. CARF will recognize this accomplishment in its listing of organizations with accreditation, and we encourage you to make this accomplishment known throughout your community. Communication of the accreditation to your referral and funding sources, the media, and local and federal government officials can promote and distinguish your organization. Enclosed are some materials that will help you publicize this achievement.

The survey report is intended to support a continuation of the quality improvement of your programs. It contains comments on your organization's strengths as well as suggestions and recommendations. A quality improvement plan (QIP) demonstrating your efforts to implement the survey recommendations must be submitted within the next 90 days to retain accreditation. Guidelines and the form for completing the QIP have been posted on Customer Connect

([customerconnect.carf.org](http://customerconnect.carf.org)), our secure, dedicated website for accredited organizations and organizations seeking accreditation. Please submit the QIP to the attention of the customer service unit identified in the QIP instructions.

Your organization's complimentary accreditation certificate will be sent separately. You may use the enclosed form to order additional certificates.

If you have any questions regarding your organization's accreditation, you are encouraged to seek support from the resource specialist, Nancy Bradley, at [nbradley@carf.org](mailto:nbradley@carf.org) or extension 7145.

We encourage your organization to continue fully and productively using the CARF standards as part of your ongoing commitment to accreditation. We commend your commitment and consistent efforts to improve the quality of your programs. We look forward to working with your organization in the future.

Sincerely,

A handwritten signature in black ink that reads "Brian J. Boon". The signature is written in a cursive style with a large initial "B".

Brian J. Boon, Ph.D.  
President/CEO

OMA  
Enclosures