

SHIAWASSEE COUNTY COMMUNITY MENTAL HEALTH AUTHORITY
POLICY AND PROCEDURE MANUAL

Section: Recipient Rights
Policy Number: 48
Subject: **Cultural Competence**

Effective Date: 3/25/02
Last Revision Date: 5/17/16
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Policy

It is the policy of Shiawassee County Community Mental Health Authority (SCCMHA) that behavioral health services will be delivered to consumers in a manner that demonstrates respect and accommodates for cultural and ethnic differences including language, custom, beliefs, values and institution of racial, ethnic, religious or social groups.

Purpose

To establish a plan and guidelines for ensuring that persons are offered and provided culturally competent behavioral health services including the necessary language assistance to afford them meaningful access to services.

Application

This policy will apply to all SCCMHA program and services.

Compliance

External: Michigan Department of Health and Human Services

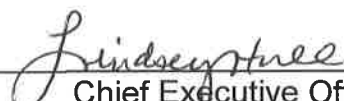
Approved by:



Board Chairperson

9-26-2016

Date



Chief Executive Officer

9/28/16

Date

Review/Revision Dates:

Date:	By:
2002 - 2008	Reviewed by Board
10/9/09	New formatting
7/21/11	Reviewed by Recipient Rights Advisory Committee
7/19/12	Reviewed by Recipient Rights Advisory Committee
10/17/13	Reviewed by Recipient Rights Advisory Committee
12/11/14	Reviewed by Recipient Rights Advisory Committee
01/21/16	Annual Review by Recipient Rights Advisory Committee
5/17/16	Revised by Rebecca Browne