

SHIAWASSEE COUNTY COMMUNITY MENTAL HEALTH AUTHORITY
POLICY AND PROCEDURE MANUAL

Section: Recipient Rights

Policy Number: 23

Subject: **Provision of Resuscitative Services**

Effective Date: 11/23/98

Last Revision Date: 10/9/09

Page: 1 of 3

Policy

It is the policy of Shiawassee County Community Mental Health Authority (SCCMHA) that resuscitative services will be provided or obtained in the most expeditious manner available for any staff, consumer, or visitor in apparent need of such assistance and that emergency medical services and transportation to a suitable medical facility will be obtained through 911.

Purpose

To provide processes which support the consumer's right to establish conditions for directing end-of-life decisions while protecting the consumer's right to necessary care in emergency situations not governed by advance directives.

To safeguard the liability of the organization through the application of standard risk management practices.

Application

This policy applies to all programs of SCCMHA and programs provided by contract agencies.

Standards

1. All direct care staff will be trained in Cardiopulmonary Resuscitation (CPR) upon hire and receive recertification according to the American Red Cross guidelines.
2. In the event of a medical emergency direct care staff are to provide immediate first aid including resuscitation to any staff, consumer, or visitor in apparent need of resuscitation.
3. If no direct care staff are present in the building in which the medical emergency occurs then any staff observing a medical emergency are responsible for calling 911 immediately.

4. Notification of guardian, Durable Medical Power of Attorney, family, emergency contact, AFC provider, etc. will occur as soon as possible. They will be directed to emergency medical personnel or the hospital where the person was transferred.
5. Advance directive information will be communicated to emergency medical and hospital personnel.
6. Whenever possible staff familiar with the person's medical history will drive to the Emergency Room where the person is transferred in order to provide additional information.
7. If the person has designated an advance directive, a copy of the advance directive will be provided to the emergency medical and/or hospital personnel. This may require that multiple program sites have copies of advance directives.

Approved by: Signed by Jerry Walden
Board Chairperson

10/09/09
Date

Signed by Scott Gilman
Chief Executive Officer

10/09/09
Date

