

SHIAWASSEE COUNTY COMMUNITY MENTAL HEALTH AUTHORITY
POLICY AND PROCEDURE MANUAL

Section: Clinical
Policy Number: 15
Subject: **Emergency Services**

Effective Date: 4/29/02
Last Revision Date: 12/28/15
Page: 1 of 3

Policy

It is the policy of the Shiawassee County Community Mental Health Authority (SCCMHA) to refer consumers who require emergent care to its Access Center in order to ensure that emergent situations are handled in a timely manner.

Purpose

This policy is being adopted to ensure that emergent care for consumers is addressed in a timely and effective manner.

Application

This policy will apply to all SCCMHA programs and services.

Definition

Emergent situation is defined according to the prudent layperson standard and exists when a consumer is in need of immediate assistance due to psychiatric symptoms and/or the condition is perceived to be life threatening.

Standard

It is the responsibility of SCCMHA to provide crisis intervention services in cases where the consumer or a representative of the consumer believes an emergency exists.

Access Center staff are responsible for developing a safety plan which may include authorizing urgent or emergent services as deemed appropriate to meet the consumer's clinical needs.

Compliance

External: MSHN
MDHHS Master Contract and Attachments
MDHHS Application for Participation Standards

Approved by: 
Board Chairperson

4-18-2016
Date


Chief Executive Officer

4 / 19 / 16
Date

Review/Revision Dates:

Date:	By:
2003 – 2008	Review by Board
10/15/08	New Formatting
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